

# Duty of Care

Mandatory

## Who is this course aimed at?

This course is aimed at anyone who is responsible for caring for vulnerable individuals

## Course Aims

To understand your obligations to Duty of Care

## Learning Outcomes

- Know what your duty of care is and with who
- Understand the definitions used in Duty of Care
- Know which legislations relate to Duty of Care and why
- Be aware of your responsibilities and your employers
- Understand the importance of an individual's right to live independently whilst keeping them safe from harm
- Know how to deal with comments and complaints
- Understand that mistakes happen and follow procedure to prevent further mistakes
- Recognise why conflict happens and how to deal with the individual and situation

## Course available as

### E-Learning

**Course Length:** 20 Mins

### Face to Face

**Course Length:** 3 Hours

## Contact Us

For more information, or to book any of our courses, please contact us on 01706 375578